



## TRAINER PROFILE



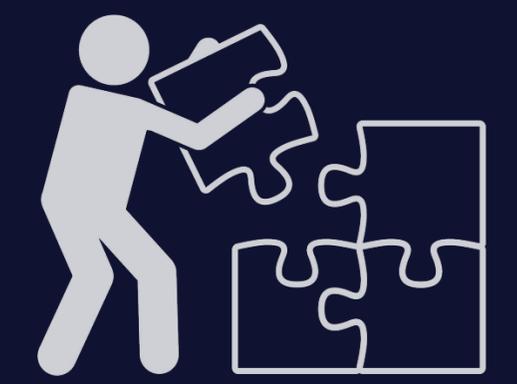
**Wan M. Fadzil**

## SUMMARY

Wan Mohd Fadzil, attained CHT in the hospitality industry, boasting over four decades of transformative leadership. As a Certified HRD Corporate and Hospitality Trainer and Dynamic Training Consultant, he has propelled luxury resorts like, Pan Pacific, Sheraton, Parkroyal, Hilton Kuala Lumpur, Hyatt, The Kasturi and Adya Hotel Langkawi to the pinnacle of success. With a reputation for innovation and excellence, Wan Fadzil has not only set the gold standard in hospitality but has also nurtured the talents of future industry leaders. His career is a vibrant blend of passion, expertise and visionary leadership making him a referred figure in the world of international hospitality.

## CERTIFICATION

- Certified Hospitality Trainer American Hotel and Lodging Educational Institute - CHT 2002/03
- Post-Graduate Certificate in Business Administration with Southern Cross University Australia 2006-2008.
- Attended Professional Development Program at Cornell-Nanyang University in Singapore - Strategic Pricing Enhancement in Revenue Management 2007
- Certified Train-The-Trainer & Assessor by TAFE Australia (Sheraton Hotel & Towers) 1996

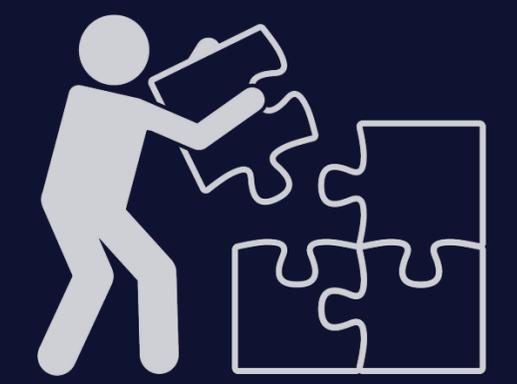




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**Wan M. Fadzil**



## EXPERIENCE

- The Kasturi Resort Cherating Pahang - Operations Manager 2001-2003
- Adya Hotel Chenang Langkawi - Hotel Manager 2019-2020
- Adya Hotel Langkawi - Resident Manager 2016-2019
- Lanai Casuarina Kuala Kangsar - Pre Opening Hotel Manager 2015-2015
- Casuarina Meru Hotel Ipoh - Director of Operations & Training 2014-2015
- Seri Pacific Hotel Kuala Lumpur - Training Manager 2012-2014
- Tiara Beach Resort Port Dickson - Executive Assistant Manager Rooms 2010-2012
- Aryani Resort Terengganu - Resident Manager 2010-2010
- Parkroyal Hotel Kuala Lumpur - Rooms Division Manager 2008-2010
- Tiara Beach Resort Port Dickson - Director of Rooms 2006-2008
- The Pan Pacific Hotel Kuala Lumpur - Front Office Manager 2000-2006
- Sheraton Subang Hotel & Towers - Manager Marketing Services 1996-1997
- The Merlin Subang Hotel - Front Office Manager 1994-1996
- The Westin Mahsuri Resort Langkawi - Front Office Manager 1993-1993
- Delima Resort Langkawi - Assist Front Office Manager / Assist Manager 1992-1993
- Sheraton Utama Hotel Brunei - Information System Supervisor 1988-1991
- Atallah Sheraton Riyadh Saudi Arabia - Night Auditor 1984 -1986
- Al Sadeer Novotel Baghdad Iraq - Front Office Assistant 1981-1982





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# TRAINING EXPERIENCE

- External Examiner for Taylor’s College for Diploma in Hotel Management students. 2009
- MAHTEC – JTM project as Official Trainer for Basic Hospitality to train entry level hoteliers in Front Office Management. (Melaka, Langkawi, Banting Selangor) 2009
- Industry Expert Panel for Kolej Vokasional Langkawi (Diploma of Tourism Students) 2018
- Sheraton Subang Hotel Towers - Pre-Opening Training Programme for Front Department 1996
- Parkroyal Hotel Kuala Lumpur - Spearheaded Training programme “Perfect Service” for all associates 2009
- Adya Hotel Langkawi - Conducted various Training Programmes Series of Guest Services, Management & Leadership Skill, Revenue Management 2016/2017
- Casuarina Meru Hotel Ipoh - Re-Implemented Orientation Programme for all Staff 2014
- Seri Pacific Hotel Kuala Lumpur - Conducted series of Customer Service Training Programmes for Front Liners.2012-2014
- Certified Host Malaysia Programmes implemented 2012 by MOTAC

### Wan M. Fadzil

